

Terms and conditions and privacy policy

How to Book

To ensure availability of the desired tour for the dates you require, please make a deposit payment of 30% of the tour fee. The final balance should be paid at least 30 days before the tour start date by bank transfer, PayPal or credit/debit card. If you fail to pay the final payment on time Spain Sailing reserves the right to cancel your tour, with no refund of deposit. Should you book less than 30 days before your tour, then you must pay the full amount at the time of booking.

1. Your Contract

The following terms and conditions will be incorporated into every contract between you and Spain Sailing. By making a deposit payment (by using our online booking portal, bank transfer, PayPal or credit/debit card) you will be accepting the terms and conditions for all members of your party, and you are therefore advised to read them carefully. This contract will be construed in accordance with English Law and it is agreed by us that each will submit to the jurisdiction of the UK courts.

2. Cancellation

Spain Sailing reserves the right to cancel the booking at any time and the refund will be limited to monies already paid. If you wish to cancel your tour, this must be done in writing via email and will be effective from the date that it is received by Spain Sailing. If you cancel at least 30 days prior to your course/event start date you will lose only your deposit. If less than 30 days notice of cancellation is given, after the balance has been paid, the full tour fee will be forfeited.

3. Amendment

Should you wish to reschedule your tour with more than 30 days notice we will offer you alternative dates, subject to availability. A £50 administration fee will apply. Should you wish to reschedule your tour less than 30 days prior to your tour start date we will do our best to sell your place. If your place is filled, you will be able to rebook the course/event for a £50 administration fee. If, however we are not able to re-sell your place and you do not attend the tour booked originally, we will consider it to be a cancellation.

4. Insurance

Spain Sailing will insure the vessel used against all usual marine risks. This insurance policy does NOT cover; injury, loss of life, damage to or loss of property of any person on board against which you should insure yourself prior to the course commencement. We recommend you take out travel insurance to cover yourself against personal financial loss as a result of flight cancellation or travel delays.

5. Smoking Policy

Spain Sailing operates a strict no smoking and no vaping policy on our yacht.

6. Course Termination

You must accept responsibility for the proper conduct of yourself and any members of your party. We reserve the right at our absolute discretion, to terminate without further notice, the tour of any client who refuses to comply with the instructions or orders of the skipper or authorised Spain Sailing staff member. Any behaviour by an individual in our opinion, likely to cause distress, danger or annoyance to fellow crew, other customers, staff or any third party or property will be required to leave the tour.

7. Intoxication

Clients will not be allowed to partake while considered to be intoxicated in any way and their tour will be terminated immediately. Upon such termination our responsibility for your course ceases, and Spain Sailing shall not be liable for any extra costs incurred by you.

8. Photography

Occasionally Spain Sailing staff photograph our sailing activities, for use in Spain Sailing's publicity material only. This includes social media. Should you object to photography taking place whilst you are onboard please let us know in advance.

9. Force Majeure

Neither party shall be liable if prevented from fulfilling any of its obligations by an incident of force majeure

including weather conditions, an act of god, strikes, lock out, act of government or any other occurrence beyond their control.

10. Physical Ability

Sailing can be physically demanding at times. Please ensure you have an appropriate level of physical fitness prior to booking a tour. If you have any questions then please get in touch.

11. Age Restriction

Any persons under the age of 18 must be accompanied by a parent or guardian.

12. Complaints procedure

Spain Sailing has an established complaints procedure that is to be used should the need arise. Contact us for more details.

13. Privacy policy

Spain Sailing will keep your data for as long as we require it to contact you before and during the tour, and for up to 12 months afterwards in order to deal with any complaints or inquiries that may arise in that time. You may request any data we hold about yourself at any time.